

Self-drive Motorhome Hire Terms & Conditions for Thorpe Farm Rehab and Fitness



- **Proposed hirers/drivers:** Must be between the ages of 24 and 75 years and must have held a full UK or EC driving licence for a period of at least 2 years prior to the proposed date of commencement of hire
- **On the day of the hire:** You will need to bring with you 2 recent utility bills or other documents stating your name and address (no more than 3 months old) and your photo driving licence as proof of identification. Thorpe Farm Rehab and fitness will take copies of these documents and retain them for a period of 12 months for insurance purposes.
- £1000 to be paid before collection as a holding fee which will be returned upon return once inspection for any damage, water tank/toilet not been emptied, cleanliness and any missing items has taken place.
- Thorpe Farm Rehab and Fitness reserves the right to cancel the hire at collection if any document does not meet the relevant hire criteria. In these circumstances all payments made will not be refunded. On collection, a car or any other vehicle may be left at Thorpe Farm and Rehab Fitness' premises, under the strict agreement that the vehicle and contents are left entirely at the owner's risk.
- **Booking cancellations:** Deposit is NON refundable. 75% refunded up to 3 weeks before collection date.
- **Payments:** They can be made by Bank transfer. 25% of the booking fee must be received to secure your booking with the balance to be paid in full 6 weeks before collection date
- **Fuel:** Please note that the Motorhomes runs on DIESEL fuel. Should the wrong fuel be used you will be liable for all associated costs of repair including business interruption. The Motorhome will come with a full tank of DIESEL. Please ensure that it is returned full. Should the camper not be returned with a full tank of DIESEL, the hirer shall incur the extra cost.
- **Hirers responsibility and liability:** The hirer/driver is liable for all fines (speeding, parking etc) during the hire time. All hirers/drivers must have completed the insurance hirers questionnaire before hire commences. Only those persons named as drivers in the insurance proposal form may drive the motorhome and it must not be used for hire and reward. Collection must be carried out by the hirer/driver
- WE ACCEPT NO LIABILITY FOR REPLACEMENT VEHICLE COSTS, TRAVEL OR ACCOMMODATION COSTS OR ANY OTHER CONSEQUENTIAL LOSS CLAIMS ARISING FROM MOTORHOME BREAKDOWN, ACCIDENT OR ANY OTHER SUCH RELATED CAUSES
- Should an onboard system fail during the hire period, Thorpe farm will make every effort to remedy the fault whilst you are away. In some circumstances, this may not be possible and Thorpe Farm cannot be held responsible and will not refund any monies should a loss of service be encountered nor have any obligation to provide a replacement vehicle. In the case of winter hire, Thorpe Farm will not be and cannot be held responsible in the event of any damage or inconveniences caused by freezing conditions. This is the responsibility of the customer

- You are responsible for the security of the vehicle at all times during the hire period. You must not drive the vehicle 'Off Road' other than for reasonable access to a campsite. Should you become stuck at any time while 'Off Road' you will be responsible for any recovery costs. The breakdown cover is for roadside assistance
- **Keys-** You are responsible for all the keys that belong to the vehicle. Lost keys are expensive and are not included as part of the breakdown service. You will be responsible for the full cost of the replacement keys and replacement locks if required. You will also be liable for the full cost of repairing any damage caused by forced entry of the vehicle.
- You must not sell, rent, lend or dispose of the vehicle or any of its parts, you must not give anyone legal rights over the vehicle. The vehicle remains the property of Thorpe Farm Ltd at all
- At the time of handover the vehicle will be documented to be in a roadworthy condition. You must maintain the vehicle in a roadworthy condition at all times. You must report any fault in or on the vehicle as soon as possible to us, allowing us reasonable time to locate parts and make any necessary repairs.
- The hirer shall be responsible for all damage. Damage to the WINDSCREEN, TYRES & PUNCTURES are the responsibility of the hirer. You are required to check the condition of the tyres & engine fluid levels on a daily basis whilst you have the motorhome on hire
- **Breakdown & Recovery:** In the event of breakdown all relevant contact numbers will be found in the passenger side of the cab. The hirer must immediately contact Thorpe Farm Rehab and Fitness motorhome hire on 07817720449
- **Returning the Motorhome :** Thorpe Farm Rehab and Fitness will check the Motorhome for damage, cleanliness, fuel, condition of tyres, windscreen, bumpers, mirrors, doors and internal fixtures and fittings. The toilet must be emptied/cleaned and water tank full drained, failure to do will result in fines.
- **Smoking** is not permitted in the vehicle. It is against the Law. Any infringement of this condition will result in the full deposit being forfeited
- **Dogs** are allowed with prior arrangement, they must not be left alone in the Motorhome and it is your responsibility to secure them while in transit.
- Before you vacate the vehicle you must check that you have not left any personal belongings in the vehicle. Thorpe Farm Ltd is not responsible for any personal belongings left in the vehicle and is hereby authorised to dispose of the same after the end of the hire

By signing below, you are agreeing to all the above terms and conditions.

Signature: _____

Print Name: _____

Date: _____